

Uncover more savings with paperless billing

For local government and utility organizations, keeping costs down is a primary objective, and one way to do that is by implementing an enhanced Electronic Bill Presentment and Payment (EBPP) platform. After all, a better user experience yields more on-time payments. Ideally, you need a solution that simplifies payments, reduces costs, and decreases staff workloads by increasing enrollment in resource-saving services like paperless billing.

The Challenge

Poorly built payment platforms overlook the user experience, and neglect to simplify the payment process. In turn, cost-saving services like paperless billing are a hassle to sign up for, ignored, or not even an option. As a result, some common challenges for you include:

- High costs associated with printing and mailing bills
- No paperless billing option to reduce expenses
- Prolonged payment processing times

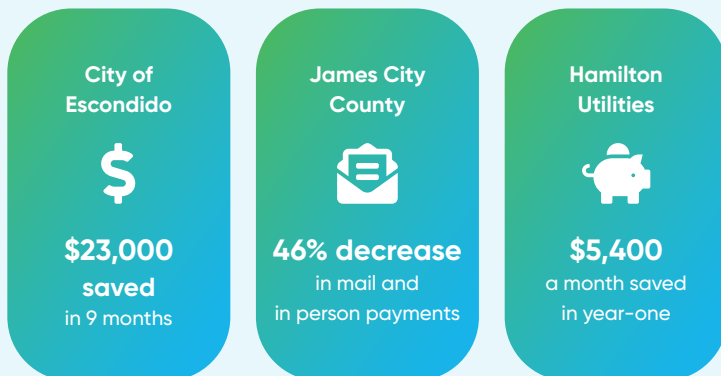
The Solution

InvoiceCloud simplifies collections by focusing on the customer experience and engaging customers throughout the payment process to enroll in convenient, cost-saving services like paperless billing. Upon selecting InvoiceCloud, our customers have experienced:

- Decreased print and mail costs
- Improved staff efficiencies
- Faster collections process with reduced costs

The Results

Our customers have seen significant benefits from paperless billing, including:



Contact Us Today to Learn More

"Since implementing InvoiceCloud payments are much more convenient for everyone. Processing payments has become so much easier that we were able to allocate the time and resources saved to other top priorities in our busy office."

Susan O'Brien
Director of Finance and Personnel
City of King